GCU

December 31, 2019 Financial Report





2019 Financial Results

Sustained Growth—Strong and Stable Capitalization

At the time of writing this 2019 annual financial report, all of us are experiencing the impact from the Coronavirus (COVID-19) in one form or another. Rest assured, GCU remains financially secure and operating effectively during this difficult period. GCU continues to generate strong financial results and 2019 was no exception. We are working hard to improve our member experience by investing in new technologies to improve administrative and financial systems. We also added experienced talent to the team to meet the needs of our growing member base. Total assets grew in excess of \$2 billion and net income was \$27.7 million. Member surplus also increased by \$8.5 million to \$162.7 million, a new high.

Highlights of 2019

Income before net capital gains (losses) grew to \$31.7 million in 2019 compared to \$25.6 million in 2018 primarily from additional investment income earned on increased assets under management and bond calls and prepayments. Net realized capital losses were \$4.0 million in 2019 compared to \$3.4 million in 2018. We sold bonds of an energy company that had not sufficiently recovered since 2016 from the effects of low energy prices and excess capacity. Net income after net realized losses was \$27.7 million in 2019 compared to \$22.2 million in 2018. GCU has remained profitable in every year since the 2008 financial crisis. Our goal is to insure GCU has the financial strength, safety and security to meet member obligations well into the future!

Total Assets crossed the \$2 billion milestone in 2019 ending the year at \$2.052 billion, an increase of \$161.5 million or 8.5% from the prior year which totaled \$1.891 billion. The increase in assets is primarily attributed to investing operating cash flows in investment grade bonds and strategically into alternative assets. Investment risk is reduced through asset diversification. Bond quality also improved with over 96% of fixed income securities being investment grade quality.

Liabilities grew commensurate with sales volume and totaled \$1.890 billion

at year-end 2019 compared to \$1.737 billion in 2018. The \$153.0 million increase in total liabilities is due primarily to: a \$162.3 million increase in life and annuity reserves; offset by a \$7.4 million decrease in pending investment trades.

Total Income for 2019 was \$348.2 million compared to \$336.2 million in 2018. The \$12.0 million increase is primarily attributable to an \$11.1 million increase in net investment income. Life and annuity premiums grew slightly above the 2018 levels.

Operating expenses, before increase in reserves, totaled \$179.3 million in 2019 versus \$160.1 million in 2018 representing an increase of \$19.3 million or 12.0%. In 2019, we paid out \$21.5 million more in annuity benefits and exchanges offset by \$2.1 million reduction in pension expense. General insurance expenses increased \$347,477 or 5%. In 2019, salaries and wages increased from the addition of experienced hires in sales and life underwriting capacities.

The increase in reserves for 2019 totaled \$136.9 million compared to \$150.2 million in 2018. Reserve changes are primarily a function of premiums received, death & annuity benefits paid out, and interest accumulation.

Surplus grew to \$162.7 million in 2019 compared to \$154.3 million in 2018. The

\$8.5 million increase in surplus is attributable to net income of \$27.7 million, reduced by a \$1.7 million charge for an increase in non-admitted assets stemming from the change in the funded status of the pension plan and charging off deferred software development costs. Surplus also decreased \$1.2 million for the GCU Holding Company's net loss, and a \$17.1 million charge for a prior period adjustment to increase annuity reserves for potential contract annuitizations. Starting in 2017, GCU embarked on a significant capital improvement program to renew Seven Oaks Country Club. Major improvements were made to the clubhouse, dining and meeting room facilities, as well as the golf course.

Total Adjusted Capital (TAC) at December 31, 2019 is \$181.6 million. TAC starts with surplus of \$162.7 million and adds back the asset valuation reserve of \$18.7 million and one-half the dividend liability of \$150,000. TAC is used as a financial strength measure by rating agencies. The solvency ratio based on TAC for years 2019 and 2018 are 109.7% and 110.1%, respectively. These ratios reflect a strong and stable balance sheet.

Wishing everyone a Happy and Healthy Easter!

FINANCIALS

GCU Balance Sheet Comparison

	AS OF DECEMBER 31,			
Assets (000's omitted)	2019	2018	Difference	
Bonds	\$1,925,665	\$1,762,020	\$163,645	
Preferred Stocks	40,625	49,821	(9,196)	
Common Stocks	16,093	13,990	2,103	
Cash//Short Term Investments	17,624	18,882	(1,258)	
Mortgages	4,129	4,770	(641)	
Certificate Loans	573	648	(75)	
Real Estate	480	490	(10)	
Investment Income Due & Accrued	25,359	23,960	1,399	
Alternative Investments	20,776	15,908	4,868	
Other	1,010	355	655	
Total Assets	\$2,052,334	\$1,890,844	\$161,490	
Percentage Total Change Year to Year	8.5%	10.4%		
Liabilities				
Life Reserves	\$71,515	\$70,023	\$1,492	
Annuity Reserves	1,766,905	1,606,084	160,821	
Accident & Health Reserves	191	200	(9)	
Employee Pension Liability	6,839	6,311	528	
Symposium Reserve	279	279	_	
Advance Premium & Future Refund Reserves	373	367	6	
Pending Investment Trades	_	7,415	(7,415)	
Accounts Payable	995	985	10	
Refund Accumulations	2,209	3,018	(809)	
Asset Valuation Reserve-AVR	18,747	19,311	(564)	
Interest Maintenance Reserve-IMR	21,539	22,583	(1,044)	
Total Liabilities	\$1,889,592	\$1,736,575	\$153,017	
Surplus Fund	162,742	154,269	8,473	
Total Liabilities & Surplus	\$2,052,334	\$1,890,844	\$161,490	
Normal Solvency	108.6%	108.9%		
Solvency Ratio*	109.7%	110.1%		

*Adds AVR and one half dividend liability to surplus Financial information is unaudited and is presented on the statutory basis of accounting.

FINANCIALS

GCU Income Statement Comparison

		YEAR ENDED DECEMBER 31,		
Income	2019	2018	Difference	
Life Premium	\$ 3,384,659	\$ 2,164,709	\$ 1,219,950	
Annuity Premium	218,557,608	217,093,679	1,463,928	
Annuity Exchanges	17,135,558	18,265,566	(1,130,009)	
Accident & Health	713,468	685,135	28,333	
Sub Total	239,791,292	238,209,089	1,582,203	
Net Investment Income	102,391,310	91,282,601	11,108,709	
Amortization of Interest Maintenance Reserve	2,798,896	3,195,329	(396,433)	
Commission allowance for reinsurance	2,540,477	2,790,927	(250,450)	
Other	654,130	688,861	(34,731)	
Total Income	\$348,176,105	\$336,166,806	\$12,009,299	
Expenses				
Death Benefits	\$2,170,935	\$2,111,258	\$59,677	
Annuity Benefits Paid	140,941,156	118,378,327	22,562,829	
Annuity Exchanges	17,135,558	18,265,566	(1,130,008)	
Surrender Benefits	852,689	834,452	18,237	
Accident & Health Benefits Paid	659,986	698,255	(38,269)	
Commissions	9,794,876	10,437,710	(642,834)	
General Insurance Exp	7,498,267	7,150,790	347,477	
Insurance, Taxes, Licenses and Fees	487,403	347,926	139,477	
Pension Expense (Credit)	(334,341)	1,759,285	(2,093,626)	
Interest on contract and deposit type accounts	108,013	74,264	33,749	
Sub-Total	\$179,314,542	\$160,057,834	\$19,256,708	
Increase in Reserves	136,899,492	150,240,992	(13,341,500)	
Total Expenses	\$316,214,034	\$310,298,827	\$5,915,207	
Net Gain/Loss from Operations before Refunds	31,962,071	25,867,979	6,094,092	
Refunds to Members	276,334	271,796	4,538	
Net Gain/Loss from Operations after Refunds	31,685,737	25,596,183	6,089,554	
Net Capital Gains (Losses)	(3,972,941)	(3,413,447)	(559,494)	
Net Income/Loss	\$27,712,796	\$22,182,736	\$5,530,060	

Financial Report Four Year Comparative Summary

		2019		2018		2017		2016
Assets	\$	2.05 Bil	\$	1.89 Bil	\$	1.71 Bil	\$	1.550 Bil
Total Income		348 Mil		336 Mil		342 Mil		346.0 Mil
Total Operating Expense		316.2 Mil		310.3 Mil		313.2 Mil		322.1 Mil
Reserve Change - Life and Annuities		137.0 Mil		150.2 Mil		134.8 Mil		168.0 Mil
Income from Operations		31.7 Mil		25.6 Mil		28.7 Mil		23.9 Mil
Refunds to Members		(276,334)		(271,796)		(261,841)		(257,398)
Capital Gains (Losses)	(3	3,972,941)		(3,413,447)		(2,747,753)	((3,069,730)
Net Income	2	27,712,796		22,182,736		25,707,763	:	20,636,081
Reserve - Interest Maintenance	2	21,539,184	:	22,582,928	2	22,869,833		18,058,704
Reserve - Asset Valuation	1	8,746,796		19,311,098		18,662,238		17,556,902
Surplus (Net Worth)	\$162	2,741,529	\$15	54,269,000	\$13	3,042,421	\$10	08,531,974

YEAR ENDED DECEMBER 31,

GCU Surplus Comparison

		YEAR ENDED DECEMBER 31,			
	2019	2018	Difference		
Beginning Surplus	\$154,269,000	\$ 133,042,421	\$21,226,579		
Net Income	27,712,796	22,182,736	5,530,060		
Change in Unrealized Gain/(Loss)	180,192	380,996	(200,804)		
GCU Holding Company	(1,173,154)	(1,190,056)	16,902		
Changes in Non-Admitted Assets	(1,729,098)	501,762	(2,230,859)		
Prior Period Adjustment	(17,082,509)	-	(17,082,509)		
Changes in Asset Valuation Reserve	564,302	(648,859)	1,213,161		
Net Change in Surplus	8,472,530	21,226,579	(12,754,049)		
Ending Surplus	\$162,741,529	\$154,269,000	\$ 8,472,530		

General Insurance Expenses

		YEAR ENDED DECEMBER 31,		
	2019	2018*	Difference	
Rent	\$ 78,600	\$ 78,600	\$ —	
Salaries & Wages	3,324,095	2,921,374	402,721	
Employee Benefits	518,690	867,845	(349,155)	
Legal Fees & Expenses	128,996	79,813	49,183	
Medical Examination Fees	30,289	33,887	(3,598)	
Fees-CPA, Actuarial and banking	609,166	688,652	(79,486)	
Claims Investigation & Settlement Expense	22,590	35,561	(12,971)	
Board Meeting Expenses/Travel	199,733	186,327	13,406	
Advertising	675	6,280	(5,605)	
Postage & Phone	166,947	184,180	(17,233)	
Printing &Stationary	110,858	108,639	2,219	
Cost or Depreciation of Furniture/Equip.	31,896	_	31,896	
Rental of Equipment	19,941	173,932	(153,991)	
Books and Periodicals	2,313	4,015	(1,702)	
EDP Equipment and Expense	287,023	_	287,023	
Insurance Fees	102,474	71,245	31,229	
Sundry General Expenses	186,124	127,715	58,409	
Official Publication	47,154	48,497	(1,343)	
Fraternal Activities	1,347,411	1,111,772	235,639	
Data Processing Supplies/Exp.	177,534	75,487	102,047	
Marketing Consultant Fees and Exp.	105,758	79,889	25,869	
Uncollectible account write-off	-	267,080	(267,080)	
Total	\$7,498,267	\$7,150,790	\$ 347,477	

 * Certain amounts have been restated to conform with the 2019 presentation.

GCU Subsidiary Operations - Year 2019*

	GCU Holding & Subsidiaries	GCU Holding Co.	GCU Real Estate Co.	Seven Oaks Country Club	GCU Agency Inc.
Equity, beginning of year	\$10,283,371	\$ 213,736	\$1,866,207	\$ 8,146,526	\$56,902
Net Income (Loss)	(1,173,154)	(45,305)	(42,166)	(1,086,070)	387
Capital Contribution (Distribution)	2,643,376	_	(450,000)	2,643,376	—
Other**	58,127	58,127	_	—	_
Equity, end of year	\$11,361,720	\$226,558	\$1,374,041	\$9,703,832	\$57,289

*Financial information is unaudited and is presented in accordance with generally accepted accounting principles. **True-up adjustment based on the final 2018 audited financial statement.